

Multi-Tech Systems, Inc.							
Extended Warranty Service Plans -							
Product Part Number	Extended Warranty (MSRP)			Extended Warranty + Overnight Replacement (MSRP)			Update
	1 Year EW1-[part #]	2 Years EW2-[part #]	3 Years EW3-[part #]	1 Year EN1-[part #]	2 Years EN2-[part #]	3 Years EN3-[part #]	

Services & Warranty

Multi-Tech’s comprehensive Support Services programs offer a full array of options to suit your specific needs. These services are aimed at protecting your investment, extending the life of your solution or product, and reducing total cost of ownership. Our seasoned technical experts, with an average tenure of more than 10 years, can walk you through smooth installations, troubleshoot issues and help you with configurations. Products include a 2-year warranty that can be extended up to 5 years via Multi-Tech’s Extended Warranty program, which offers the convenience of Overnight Service* for optimal uptime.

Extended Warranty & Overnight Services

To give you peace-of-mind and protect your investment, our Extended Warranty Service Plans ensure your Multi-Tech products are covered for 1, 2, or 3 years beyond the manufacturer’s warranty with an optional Overnight Service plan*.

Installation Support

Multi-Tech’s Installation Support Service delivers priority service with the ability to work one-on-one with an experienced Multi-Tech technical support engineer, to guide you through the installation process for our products.

Technical Support Services

At Multi-Tech, we’re committed to providing you personalized attention and quality service while providing you a quick response to your product support needs. We have several options of support for you to choose from.

For additional information on Support Services as well as other service offerings, please contact your Multi-Tech representative or visit www.multitech.com/support.go.

* Overnight replacement service is currently available for U.S. customers.

World Headquarters

Multi-Tech Systems, Inc.
 2205 Woodale Drive
 Mounds View, MN 55112 U.S.A. Tel: 763-785-3500
 Toll-Free: 800-328-9717
 Email: sales@multitech.com www.multitech.com

EMEA Headquarters Multi-Tech Systems (EMEA) Unit 1, Thames Court

2 Richfield Avenue
 Reading, Berkshire RG1 8EQ United Kingdom
 Tel: +(44) 118 959 7774
 Email: sales@multitech.co.uk